

POLICY STATEMENT

Long-term professionalism and flexibility are the two factors determining the future of the companies of the ADPO Group.

The ADPO Company Culture reflects our continuous commitment to Quality, Safety and Environmental awareness in business practices.

We are one company, one team. Our strength lies in finding an ideal balance between our own responsibility and mutual cooperation; good communication between all parties involved is of paramount importance in this context.

Quality:

- ✓ To achieve continuous improvement of our **quality management system** in order to enhance customer satisfaction.
- ✓ ADPO will do everything in its power to consistently supply products (services) that meet **our stakeholders' demands** (customers, government,...).
- ✓ ADPO seeks to maintain and/or improve the logistical concept of services with high added value by working with **measurable objectives**.
- ✓ We aim at transparent **communication** with all stakeholders, both outside and within the organisation.
- ✓ At every decision-making level, everyone involved must be able to handle confidential information.
- ✓ Our quality management system describes the **processes** that all members of personnel are required to master and apply.
- ✓ To prevent and enhance our key **Critical Control Points** (CCPs), which is among others, part of the FCA feed, that also can be applied to food and pharma products (Hygiene requirements)

Safety, health and wellbeing:

- ✓ We will thoroughly and regularly evaluate all our activities for any **risks** in order to create a **working environment that fosters safety awareness**. This will be based on the Behaviour Based Safety principles.
- ✓ Accidents will be always subjected to cause analysis for the purpose of providing the necessary **preventative action** to avoid similar situations in the future.
- ✓ ADPO will do whatever is necessary to comply with the **legal (food) safety rules and regulations**. In this context, and within the boundaries of economic feasibility, we will always use the **Best Available Technology** (not Entailing Excessive Costs) - BATNEEC - when implementing new technology.
- ✓ Management members have de facto authorisation in matters concerning safety, health and wellbeing. All staff members have the same dedicated **attitude** towards safeguarding their own and other people's safety and hygiene and are obliged to report any perceived danger immediately.
- ✓ Permanent training and evaluation of **emergency situations** highly contribute to our preparedness for possible disasters.
- ✓ Given the combination of treatment of hazardous chemical materials and port-related activities, a constant strive for **optimum security** at the ADPO Kallo terminal is of utmost importance.
- ✓ Fostering **QSHE awareness** and **QSHE focus** among all employees and contractors by raising awareness and providing training and instructions.

Environment:

- ✓ Compliance with all the environmental laws and rules that apply to the company.
- ✓ To prevent and improve our **environmental aspects**, including air, water, waste, odour, soil and energy. Also: reducing energy consumption and implementing water recycling activities.
- ✓ **Communicating** with the government, neighbours and/or neighbouring companies regarding environmental questions or complaints.
- ✓ We pay attention to all the **environmental criteria** when taking strategic decisions.

The ADPO Group aims at creating a climate of open dialogue about (food) safety, health and the environment. We undertake serious action directed at the benefit of us all.

**FILIP DE DIJCKER
MANAGING DIRECTOR**

