

POLICY STATEMENT

Long-term professionalism and flexibility are the two factors determining the future of the companies of the ADPO Group. ADPO's corporate culture implies a continuous commitment with respect to quality, safety and environmentally aware business practices. We are one company, one team. Our strength lies in seeking to achieve an ideal balance between our own responsibility and all of us working together, where good communication between all people concerned is of paramount importance.

Quality:

To achieve continuous improvement of our **quality management system** in order to enhance customer satisfaction.

- ADPO will do everything in its power to consistently supply products (services) that **meet our stakeholders' demands** (customers, shareholders, etc.)
- ADPO seeks to maintain and/or improve the logistical concept of services with high added value by working with **measurable objectives**.
- We work towards transparent **communication** with all interested parties, both internal and external.
- At every decision-making level, everyone involved must be able to handle confidential information.
- Our quality management system describes the **processes** that all staff members are required to master and apply. Reporting (potential) complaints and non-conformities form an important element thereof.
- Preventing and improving our most important **critical control points (CCP)**, as elements of the GMP Feed, which are also applied to food and pharma.

Safety, health, well-being and security:

- We aim to evaluate our activities for possible risks at regular intervals in order to create a **safety-conscious working environment**. Over the long-term, the behaviour-based safety philosophy will be implemented.
- Accidents will be always subjected to cause analysis for the purpose of providing the necessary **preventative action** to avoid similar situations in the future.
- ADPO will do whatever is necessary to comply with **legal (food) safety rules and regulations**. In so doing, the implementation of new technologies will correspond to the **Best Available Technology** (on the basis of economic feasibility), also referred to as BATNEEC.
- Management members have de facto authorisation in matters concerning safety, health and well-being. In this context, a zero-tolerance policy is applied to drugs and alcohol. All staff members have the same **dedicated attitude** towards safeguarding their own and other people's safety and are obliged to report any perceived danger immediately.
- We train constantly and are always evaluating emergency situations, so that we can make a positive contribution and are always prepared to deal with possible disasters.
- Given the combination of processing hazardous chemical materials and engaging in port-related activities, a constant quest for **optimum security** at the ADPO Kallo terminal is of utmost importance.
- Increasing the awareness of Quality, Safety and the Environment for all employees and contractors by sensitising employees, training and education.

Environment:

- Compliance with all the environmental laws and rules that apply to the company.
- We aim to prevent and improve our most important **environmental aspects** (air, water, waste, odour, soil, energy). We also focus on reducing energy consumption and recycling our water.
- **Communicating** with the government, neighbours and/or neighbouring companies regarding environmental questions or complaints.
- We pay attention to all the **environmental criteria** when taking strategic decisions.

The ADPO Group aims to create a climate of open dialogue about (food) safety, health and the environment. We undertake serious action that benefits us all.

**FILIP DE DIJCKER
MANAGING DIRECTOR**

